DEMO MO First

Login in to Upper Most /MO First

Motilal Oswal
WEALTH MANAGEMENT

Login to MO First

Login ID

Password

Forgot Login ID/Password?

LOGIN →

Download the .exe now!

Steps to generate your MAC ID.

Enter the Login id & Password to login

REFERRAL BONANZA

Referral ki jab ho baat, **Rewards** ki hogi barsaat

Click here to know more

CLICK HERE TO KNOW MORE →

Innovation and Industry Leadership

Motilal Oswal's 6+ awards showcase their industry leadership, excellence, innovation, and customer satisfaction.

Home Page

Click on contact us

Contact Us Page

Contact Us   ×

Relationship Mgr :

Contact :

Email :

Raise your **Query** here!

Click on Raise your Query here

Motilal Oswal Securities Ltd.

Palm Spring Centre, 2nd flr, Palm Court Complex,

New Link rd, Malad (W),

Mumbai – 400 064.

Call : 022-30896680

To open an account or to know more

Get in Touch For Suggestion

Enter Message

Send Message   reset

Contact Info

BPT COLONY
BPT कॉलनी

ace Garden

For development

ADARSH NAGAR
आदर्श नगर

oma - Prabhadevi

CENTURY
BAZAAR
सेंच्युरी बाज़ार

Google

Overh
Water Tank
For developm

Google

This page can't load Google Maps correctly.

Do you own this website?   OK
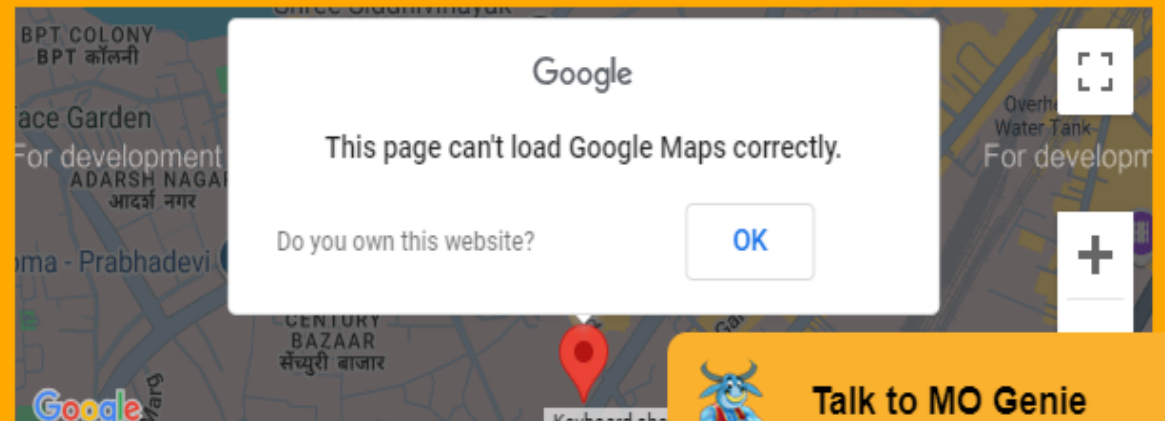
Talk to MO Genie

How to raise query through Query Form - (SELF)

Click on **SELF-** If you need the customer information for your OWN review **for list of clients.**
Click on **CLIENT**- If you need the **particular** client's information.
Email will be triggered to your email id in both the above scenarios.

Query Form	Track Query

Click on self option if the query needs to be raised for your own account or for any details required for your analysis (for client account)

RAISE A TICKET

Mention the key word of query to search ... for example Bank... it will popup all the listed queries & select one

⦿ Self   ◯ Client

Query Category (Required)

Bank updation process

Subject (Required)

Need to undertand the process to update Bank

Describe your query in detail (Required)

Please provide the detailed process to update the bank

Mention subject & Query in details as shown

Minimum 50 characters required.

Upload Document

Choose File | No file chosen

File size : Max 800KB allowed. Please upload zip files for multiple attachments.
Supported Types : jpeg, jpg,png,pdf,doc,xlsx,xls,zip,docx.

Submit

Click on choose file for attaching the document & submit to raise query

How to raise query through Query Form - (Client)

RAISE A TICKET

○ Self   ● Client

Client Code

Enter Client Code   🔍

Mention client code & search

Query Category (Required)

🗎 (Excel icon)

In case if you are not able to understand which query type then you can download excel to check the list

Select an option   ▲

add|

Mention the key word of query to search ... for example Bank... it will popup all the listed queries & select one

Address updation process

Address updation status

Rejection details -address updation

Subject (Required)

Describe your query in detail (Required)

Mention your query in detail (Required)

Mention subject & Query in details

Minimum 50 characters required.

Upload Document

Choose File   No file chosen

Click on Choose file for attaching the document . Note if multiple document ...Please attach ZIP

File size : Max 800KB allowed. Please upload zip files for multiple attachments.
Supported Types : jpeg, jpg,png,pdf,doc,xlsx,xls,zip,docx.

Submit

Click on Submit to raise the query

Query raised for Mapped customer

○ Self   ◉ Client

Client Code
[   ] 🔍

Query Category (Required)

Bank updation process

🗷

Subject (Required)
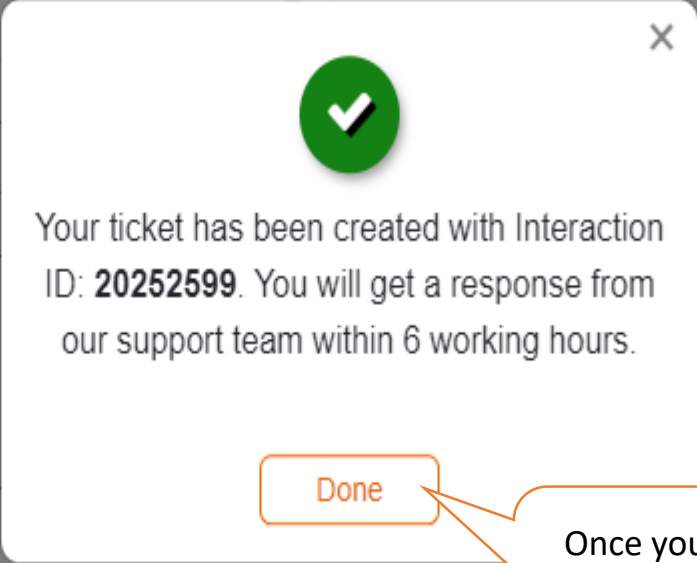
Need to undertand the process to update Bank

Describe your query in detail (Required)

Please provide the detailed process to update the bank

Minimum 50 characters required.

Upload Document

| Choose File | No file chosen |

File size : Max 800KB allowed. Please upload zip files for multiple attachments.
Supported Types : jpeg, jpg,png,pdf,doc,xlsx,xls,zip,docx.

Submit

✓

Your ticket has been created with Interaction ID: **20252599**. You will get a response from our support team within 6 working hours.

Done

Once you click on Submit ,the Interaction id will be created , which can be referred for query tracking

Query Tracking for self and Client

Query Form | Track Query

Queries raised for self or client code can be tracked by clicking on **Track Query**

You can change from and To date and search the data required for period

Track Your Query

| Interaction ID* | From date : 18-Oct-2024 | To date : 25-Oct-2024 | Q Search |

Interaction Detail

INTERACTIONID	CREATED DATE	CLIENTCODE	SUBJECT	STATUS
21049669	25 Oct 2024		testing	Resolved
21049559	25 Oct 2024		testing	Resolved
21046541	25 Oct 2024		test	Resolved
21044725	25 Oct 2024		test	Resolved
21044592	25 Oct 2024		Test	Resolved

By default you will be able to view latest 5 queries raised by you (self/client)

Query Tracking for self and Client

Query Form | **Track Query**

Track Your Query ⌄

Interaction ID*
21049669 🔍

Enter the Interaction id to search any particular query raised by you

From date :
18-Oct-2024

To date :
25-Oct-2024

🔍 Search

Interaction Detail ⌃

INTERACTIONID	CREATED DATE	CLIENTCODE	SUBJECT	STATUS
21049669	25 Oct 2024		testing	Resolved

Click on Interaction id for checking detailed conversation

Query details

InteractionID	Content
20252951	Your interaction id is: **20252951** Further for swift assistance on your query we request you to send all communications from your registered email address along with your Client Code in While we strive to respond promptly, please allow us up to 06 working hours to address your query. If you have any additional information to add or if there are any updates on your end regarding the query, please feel free to reply to this email. **Regards,** **MOFSL Customer Service Team** --- *Note: Please note that our operating hours are Monday to Friday, from 9:00 AM to 6:00 PM (excluding Saturdays and Public holidays). Responses may be delayed outside of these hours -----Original Message----- From: Haresh Kumbhar [haresh.kumbhar@motilaloswal.com] Sent: Friday, Aug 23 2024 12:40PM To: Open [support@motilaloswal.com] Subject: Need to undertand the pr Please provide the detailed proce
20252951	Please provide the detailed proces

Detailed conversation (Mail received and responded)

Click on **New Query TAB** if you want to raise any NEW query

New Query

Query details

20250796

Further for swift assistance on your query we request you to send all communications from your registered email address along with your Client Code in

While we strive to respond promptly, please allow us up to 06 working hours to address your query.

If you have any additional information to add or if there are any updates on your end regarding the query, please feel free to reply to this email.

Regards,
MOFSL Customer Service Team

*Note: Please note that our operating hours are Monday to Friday, from 9:00 AM to 6:00 PM (excluding Saturdays and Public holidays). Responses may be delayed outside of these hours

-----Original Message-----
From:
Sent: Friday, Aug 23 2024 11:30AM
To: Open [support@motilaloswal.com]
Subject: Testing for reopen new

Testing new reopen

| 20250796 | Testing new reopen |

New Query

Need more clarity on this interaction? kindly **click here**

In case if the query is Resolved/closed and you want more clarity on the same interaction ---Kindly click here

How to Reopen Query

New Query

Need more clarity on this interaction? kindly **click here**   ⌃

Detailed Query

Mention details that you require more on same interaction & attach if any document

Upload Document
⬆ Choose File   No file chosen

File size : Max 800KB allowed. Please upload zip files for multiple attachments.
Supported Types : jpeg, jpg,png,pdf,doc,xlsx,xls,zip,docx.

💾 Submit

Click on Submit to raise the same query for more clarity

How to Reopen Query

How to create New Query

21049669

reply

-----Original Message-----

From :
Date : 10/25/2024 2:30:58 PM
To: Open (support@motilaloswal.com)
Subject :testing

New Query

Click on New Query

Need more clarity on this interaction? kindly **click here**

New Query creation page

RAISE A TICKET

○ Self   ● Client

Client Code
Enter Client Code   🔍

Query Category (Required)   ▣

Select an option   ▾

Subject (Required)

Describe your query in detail (Required)

Mention your query in detail (Required)

Minimum 50 characters required.

Upload Document

Choose File   No file chosen

File size : Max 1MB allowed. Please upload zip files for multiple attachments.
Supported Types : jpeg, jpg,png,pdf,doc,xlsx,xls,zip,docx,msg.

Submit